

Terms and Conditions

Ještěd EASY Pass Basic and Ještěd EASY Pass Plus

Sales from November 5, 2024, to February 28, 2025

1. These terms and conditions issued by TMR Ještěd a.s., Company ID: 060 80 413, with its registered office at Liberec, Liberec V – Kristiánov, Jablonecká 41/27, ZIP: 460 05, registered at the Regional Court in Ústí nad Labem under file number B 2685 (hereinafter referred to as "**TMR Ještěd a.s.**" or simply "**the operator**") govern the provision of services - transportation by cable cars and other mountain transport facilities in the Ještěd Ski Resort operated by TMR Ještěd a.s. and the arrangement of related rights and obligations based on **Ještěd EASY Pass Basic and Ještěd EASY Pass Plus ski passes** purchased through www.gopass.travel. These terms and conditions are valid in the Ještěd Ski Resort.
2. Customers have the opportunity to purchase the product (winter ski pass) **Ještěd EASY Pass Basic** or **Ještěd EASY Pass Plus** for the winter season 2024-25 as part of the operator's special offer.
 - 2.1 **Ještěd EASY Pass Basic and Ještěd EASY Pass Plus** are valid in the Ještěd Ski Resort operated by TMR Ještěd from the date officially announced by the operator for the start of the winter season 2024-25, during the operational days of the Ještěd Ski Resort and within the operational hours determined by the operator based on weather and operational conditions, until the date of official closure of the winter season 2024-25 announced by the operator.
 - 2.1.1 **Ještěd EASY Pass Basic and Ještěd EASY Pass Plus are intended for skiers**, allowing the holder (the person to whom the Ještěd EASY Pass Basic and Ještěd EASY Pass Plus is issued – hereinafter referred to as "the holder") **to purchase a discounted ski pass on the day of operation. Ještěd EASY Pass Basic and Ještěd EASY Pass Plus** are types of ski passes that combine a subscription with a discounted top-up for a ticket on a specific skiing day.
 - 2.2 Additional products can be purchased on the Gopass card with an uploaded active Ještěd EASY Pass Basic or Ještěd EASY Pass Plus.
 - 2.3 **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus are not seasonal products.**
3. **The Ještěd EASY Pass Basic and Ještěd EASY Pass Plus ski passes** are issued by TMR Ještěd a.s. in the form of a contactless chip card GOPASS. The contactless chip card GOPASS entitles the holder (the person to whom **the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** is issued) (hereinafter referred to as "the customer" or "the holder") to use the services provided at the Ještěd Ski Resort.
4. Customers have the opportunity to purchase **the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** ski passes **at any time from November 5, 2024, to February 28, 2025**, exclusively online, via the website www.gopass.travel. The invoice issued for the purchase of **the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** at www.gopass.travel will be issued in the name and surname of the purchaser provided during the GOPASS profile registration. The issued invoice cannot be subsequently changed to another recipient (including legal entities).

4.1 Upon entering into the contract for the purchase of the **Ještěd EASY Pass Basic** during the online sales period from November 5, 2024, to February 28, 2025, the customer will pay a **subscription price of the Ještěd EASY Pass Basic** of **1,490 CZK** – Adult, **1,190 CZK** – Junior/Senior, **1,050 CZK** – Child. The subsequent top-up fee for the day on which the customer purchases the ticket is **300 CZK** – Adult, **240 CZK** – Junior/Senior, **210 CZK** – Child.

4.2 Upon entering into the contract for the purchase of the **Ještěd EASY Pass Plus** during the online sales period from November 5, 2024, to February 28, 2025, the customer will pay a **subscription price of the Ještěd EASY Pass Plus** of **3,490 CZK** – Adult, **2,790 CZK** – Junior/Senior, **2,490 CZK** – Child. The subsequent top-up fee for the day on which the customer purchases the ticket is **100 CZK** – Adult, **80 CZK** – Junior/Senior, **70 CZK** – Child.

4.3 The subscription for the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus can be purchased at www.gopass.travel in the section labeled Ještěd ski resort, under the ski pass category of seasonal products. The daily top-up fee for skiing on a specific date can be found by each customer under their account in the Gopass coupons section.

4.3.1 Purchasing the daily top-up entitles the holder of the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus to use the services for that specific day all day long. This applies both during the daytime operation (8:30 AM - 4:00 PM) and during evening skiing (6:00 PM - 9:00 PM), according to the current operational schedule. It does not apply to the time interval from 4:00 PM to 6:00 PM, when the lifts are not in operation.

4.4 The Ještěd EASY Pass Basic and Ještěd EASY Pass Plus are non-transferable and may be revoked without compensation in case of misuse.

5. Discounted Ještěd EASY Pass Basic or Ještěd EASY Pass Plus:

5.1 Eligibility for the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus "**Senior**" applies to individuals aged 60 and over.

5.2 Eligibility for the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus "**Junior**" applies to individuals aged 12 to 17.99 years.

5.3 Eligibility for the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus "**Child**" applies to children aged 6 to 11.99 years.

5.4 When assessing eligibility for the discounted Ještěd EASY Pass Basic or Ještěd EASY Pass Plus, the customer's age at the time of purchase is decisive, not at the time of utilizing the purchased service.

5.5 The prices of the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus are also listed in the price list of TMR Ještěd a.s.

5.6 Combining discounts is not possible. The most advantageous price for the customer will apply. **If the customer does not claim the discount at the time of purchase, additional provision of the discount is not possible.**

6. Benefits for Ještěd EASY Pass Basic and Plus:

6.1 Holders of the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus can further benefit from:

- The option to purchase a **discounted parking pass for the winter season 2024/25 for the price of 990 CZK**, valid for all age categories.
- Customers will find the parking pass under their account in the Gopass coupons section after purchasing the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus.

6.2 Discounts according to point 6.1 cannot **be combined with other discount promotions and offers.**

6.3 The operator reserves the right to change benefits and to terminate the provision of any benefits.

7. Operation and Opening Hours:

7.1 The operation of individual transport facilities (lifts) in the Ještěd ski area is as follows:

8:30 AM – 4:00 PM for the winter season 2024/2025 (day skiing)*

6:00 PM – 9:00 PM for the winter season 2024/2025 (evening skiing – LD Skalka)**

*The operating hours of LD Nové Pláně, LV Na hřeben, F10, and LV Bucharka are different. Current operating hours can be found on the website www.skijested.cz.

**The operator may, at its discretion, limit evening skiing to certain days of the week or completely cancel it during the winter season; the operator will regularly inform about the possibility of evening skiing on its website or upon request through the information center, by email, or by phone.

7.2 The operating hours of the cable car in the Ještěd ski area operated by TMR Ještěd a.s. are determined by TMR Ještěd a.s. depending on weather and operational conditions.

7.3 TMR Ještěd a.s. is authorized to unilaterally change the operating hours of transport facilities, to not operate, interrupt, or terminate the operation of individual cable cars (mountain transport facilities) in the Ještěd ski area in the event of technical malfunctions, excessive wind speed, power outages, or other circumstances preventing safe transportation of customers (e.g., storms, gales, fog, hail, etc.). Information about weather conditions and the operation of cable cars (mountain transport facilities) is available at the Ještěd ski area information center and on the website www.skijested.cz.

8. Loss, Theft, Damage and Misuse of the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus:

8.1 In the event of loss, damage, or theft of **the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus**, the holder is required to promptly report this to the information center of TMR Ještěd a.s. The holder must present an identification document of the person to whom **the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** was issued (or their legal representative). Only after reporting the loss, damage, or theft and presenting the identification document can **the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** be blocked and the necessary information verified. The holder of **the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** will receive a replacement pass. The maximum handling fee for issuing a replacement **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** is 2,000 CZK, along with a 75 CZK fee for a new contactless GOPASS chip card. The holder of **the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** is not entitled to a refund of the paid amount or a proportional amount, or any other form of compensation for days not utilized due to delayed reporting of loss, damage, or theft and its blocking. A holder who does not present the required document as stated in this point is not entitled

to a replacement **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** or any other form of compensation for loss, damage, or theft of **the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus**.

8.2 If a customer forgets their **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** upon arrival at the Ještěd ski area, the same provisions of point 8.1 apply, meaning a handling fee for issuing a new **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** with a maximum of 2,000 CZK and a 75 CZK fee for a new contactless GOPASS chip card. The customer is required to pay these fees to the operator when the replacement **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** is issued.

8.3 If the **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** is used by someone other than the holder, it will be blocked by the operator; unblocking is only possible upon the customer's request and **subject to a contractual penalty of 500 CZK and the payment for the unauthorized use of the pass (daily pass or evening pass) according to the applicable B2C Offline price list**. The customer is obliged to pay the fees and penalty to the operator when unblocking **the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus**. Unblocking the **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** is only possible once during the winter season. In the case of repeated misuse, **the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** will not be unblocked again.

9. Complaints and Refund of Fare:

9.1 The provision of services by TMR Ještěd a.s. is governed by the relevant provisions of Act No. 89/2012 Coll., the Civil Code, as amended, in connection with the relevant provisions of Act No. 634/1992 Coll., on Consumer Protection, and other generally binding legal regulations, as well as Act No. 250/2016 Coll., on Liability for Offenses and Proceedings Thereon, and Act No. 110/2019 Coll., on Personal Data Processing, and other generally binding legal regulations valid in the territory of the Czech Republic.

9.2 The customer has the right to receive transport services via cable cars or ski lifts in the agreed or usual extent, quality, quantity and timing.

9.3 A refund of the fare will be provided for the day on which the customer passed through the turnstile and the ride did not take place due to a service interruption of more than 180 minutes during the day skiing (8:30 AM – 4:00 PM) or more than 60 minutes during the evening skiing (6:00 PM – 9:00 PM), and at the same time, there was a reduction in the transport capacity of the facilities in the area where the holder of the **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** passed through the turnstile that day, or when no cable car operation started in the area. In such cases, **the operator will provide the following:**

9.3.1 The **client will be refunded the amount equivalent to the price of the daily pass** that they could not use due to the aforementioned reasons, **credited to their Gopass account**.

9.4 The customer has the option to assert claims for defective services (complaints) at the customer center located in the area or electronically via email at reklamace@gopass.cz without unnecessary delay after discovering the reasons for the complaint (defect or defects in the transport services— non-transportation or transportation not carried out to the agreed extent), no later than the following calendar day after the day on which the transportation was supposed to take place or in which it did not take place to the agreed extent; otherwise, the right to complain expires. In the case of a written complaint, the deadline is considered met if the written complaint is delivered to TMR Ještěd on the first working day after the customer's right to file a complaint arose.

9.5 When filing a complaint, the customer is required to present proof of purchase of the **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** and an identification document. The operator will decide on the method of handling the complaint immediately after reviewing the complaint, and in more complex cases, within 3 working days. The timeframe for handling the complaint shall not exceed 30 days from the date of its filing. For the purpose of handling the complaint, the customer is required to provide contact information through which they will be informed about the method of handling the complaint if it is not possible to resolve it immediately after its filing. The customer is obligated to provide the necessary cooperation required by the operator when processing the complaint.

9.6 The holder of the **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** purchased through www.gopass.travel may request from the operator, provided that they present a medical certificate due to **long-term illness, injury, pregnancy**, or other verifiable documentation confirming **another serious circumstance (e.g., death, work or study abroad)**:

9.6.1 If the holder has not used the **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** even once (i.e., has not passed through the turnstile) by the end of the winter season 2024/25, they may request a **100% refund** of the price paid for the **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** in the form of credit credited to the holder's account in the Gopass program or a change of holder for the **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus**.

9.6.2 If the holder has used the **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** at least once (i.e., has passed through the turnstile) by the end of the winter season 2024/25, they may request a **change of holder for the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus**.

The holder of the **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** is required to submit a notice of injury or other serious circumstance no later than 10 days after the injury, the determination of long-term work incapacity, or another serious fact justifying a change of holder for the **purchased Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** to the Gopass program contact center for holders of the **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** purchased through the Gopass online shop at the email address reklamace@gopass.cz. Upon request, the holder must submit additional documents. The operator reserves the right to individually assess each case and determine the legitimacy of the request for a 100% refund or a change of holder for the **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus**. In the event of a serious circumstance preventing the holder of the **purchased Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** (long-term illness, injury, etc.) from utilizing the services that the **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** entitles them to, only the procedures in points **9.6.1 and 9.6.2** are possible, and the holder of the **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** has no right to any other financial or non-financial compensation.

A change of holder for the **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** is only possible to a person in the same age and thus price category or to a person who falls into a lower price category based on age than the original holder of the **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus**; however, in this case, the holder of the **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** is not entitled to a refund of the price difference. A change of holder for the **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** is only possible once during the winter season 2024-25.

9.7 In the event that the ski resort does not commence operations or if the winter season 2024/25 is interrupted during the validity period of the **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** due to force majeure (i.e., due to regulations by public authorities as a prevention against the spread of infectious diseases or other restrictions imposed by the government of the Czech Republic or another public authority, the Ministry of Health of the Czech Republic, due to natural disasters (earthquakes, floods, meteorite strikes, hurricanes, epidemics), war, or terrorism that have a long-term duration

(exceeding the winter season 2024/25 or with lasting consequences), the provider's fulfillment will be assessed only after the end of the event caused by force majeure, or possibly earlier after the expiration of the validity period of the **JeštĚd EASY Pass Basic** or **JeštĚd EASY Pass Plus**, at the discretion of the operator in the form of either providing alternative fulfillment at another time or crediting the customer's account. If the fulfillment is limited to only part of the winter season 2024/25, the operator will provide only a proportional part of the alternative fulfillment or credit a proportional part of the credit to the extent indicated below:

Number of Restricted Days*	Number of Days Using the Product – Compensation in %			
	14 or more days	7 to 13 days	1 to 6 days	0 days
0-50	0%	0%	0%	20%
51-99	0%	0%	20%	50%
100 or more	0%	20%	50%	100%

**Restricted days are those days when the operator would otherwise—if it were not for force majeure—normally provide the service during the validity period of the JeštĚd EASY Pass Basic or JeštĚd EASY Pass Plus. Days when the operator does not normally provide these services are not counted as restricted days.*

9.7.1 By purchasing the **JeštĚd EASY Pass Basic** or **JeštĚd EASY Pass Plus** and utilizing the services to which the **JeštĚd EASY Pass Basic** or **JeštĚd EASY Pass Plus** entitles them, the customer declares that they have been and are aware of the current epidemiological situation and the valid anti-epidemic measures imposed by the relevant public authorities at the time of purchasing the **JeštĚd EASY Pass Basic** or **JeštĚd EASY Pass Plus** and during the use of the services to which the **JeštĚd EASY Pass Basic** or **JeštĚd EASY Pass Plus** entitles them, and they commit to adhering to these measures. By purchasing the **JeštĚd EASY Pass Basic** or **JeštĚd EASY Pass Plus** and utilizing the services, the customer confirms that on the day of service use, they will meet the conditions for utilizing the services in accordance with the currently valid and effective public health protection measures.

9.8 The operator reserves the right to individually assess each case of service complaint and to evaluate the legitimacy of the complaint and the customer's requests, as well as to determine the compensation for the ticket and its method or amount.

9.9 Withdrawal from the contract in the case of purchasing the **JeštĚd EASY Pass Basic** or **JeštĚd EASY Pass Plus** by a consumer, an individual, on www.gopass.travel is not possible if TMR JeštĚd a.s. provides fulfillment in connection with leisure activities on a specified date in accordance with § 1837 of Act No. 89/2012 Coll., the Civil Code.

9.10 If the customer – consumer (an individual who, when entering into and fulfilling the contract, does not act within the scope of their business activity, employment, or profession) is not satisfied with the way the operator, as the seller, has handled their complaint or believes that the operator has violated their rights, the customer has the right to contact the operator as the seller with a request for redress. If the operator responds negatively to such a request or does not respond within 30 days of its submission, the customer has the right to submit a proposal for the initiation of alternative (out-of-court) dispute resolution according to Part 4 (§ 20n-20y) of Act No. 634/1992 Coll. on Consumer Protection. The relevant authority for the out-of-court resolution of consumer disputes with the operator as the seller is: a) the Czech Trade Inspection Authority, which can be contacted

for this purpose at the address: **Česká obchodní inspekce**, oddělení mimosoudního řešení spotřebitelských sporů (ADR), Štěpánská 796/44, 110 00 Praha 1 or electronically at **podatelna@coi.cz** (with a guaranteed electronic signature or via the data mailbox of the submitter); or b) another relevant authorized legal entity listed in the register of out-of-court dispute resolution bodies maintained by the Ministry of Industry and Trade of the Czech Republic (the list of authorized entities is available at www.mpo.cz/assets/cz/ochrana-spotrebitele/mimosoudni-resenispotrebitelnych-sporu-adr/2019/12/Subjekty-ADR---vsechny.pdf), whereby the customer has the right to choose which of the mentioned alternative dispute resolution entities to contact. The customer may use the online platform for alternative dispute resolution available at ec.europa.eu/consumers/odr/main/index.cfm?event=main.home2.show&lng=CS to submit a proposal for the alternative resolution of their consumer dispute. More information about alternative consumer dispute resolution can be found on the MPO website www.mpo.cz/cz/ochrana-spotrebitele/mimosoudni-reseni-spotrebitelnych-sporu-adr/.

10. Principles of Personal Data Processing

Information regarding the protection of personal data is provided in the Privacy Policy and Personal Data Processing Principles of the TMR Group and is published on the website www.tmr.sk/o-nas/gdpr.

11. By purchasing **the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** and using the transportation services of cable cars, ski lifts, and other mountain transport facilities in the Skiareál Ještěd operated by TMR Ještěd a.s., the customer agrees to comply with the instructions of the authorized employee of the operator, the transport conditions, these general terms and conditions, any special terms and conditions applicable to individual types of services, and applicable laws regarding the movement and behavior of individuals in mountain resorts.
12. The company TMR Ještěd a.s. is entitled to invalidate (block) **the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus**, thereby preventing the customer from using services at the Skiareál Ještěd ski resort operated by TMR Ještěd a.s., particularly in cases where it is discovered that **the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** is being used by an unauthorized person. This applies to passes issued in the name of an individual who is not listed as the holder of **the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus**. Non-transferable **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** are valid only with an identification document, and for children under 15, with a health insurance card. For discounted **Ještěd EASY Pass Basic or Ještěd EASY Pass Plus**, proof of eligibility is required. In the case of invalidation of **the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** due to a violation of the terms and conditions (such as misuse of the pass leading to unauthorized use of transportation services provided by TMR Ještěd a.s. at the Skiareál Ještěd resort, or due to a violation of points 11, 12, or 13 of these terms and conditions), the customer has no right to any financial or non-financial compensation for the inability to use the transportation services provided by TMR Ještěd a.s. at the Skiareál Ještěd resort, nor any right to a refund of the price paid by the customer or any proportional part of it.
13. **The Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** does not entitle its holder to engage in any business or other profit-making activities within the entire Skiareál Ještěd without the operator's consent and the necessary permits as per applicable legal regulations. Without the operator's consent, there is a prohibition on using any areas of Skiareál Ještěd for advertising purposes (e.g., placing sales booths, advertising devices, etc.).
14. The contractual relationship between the customer and the operator deviates from the statutory provisions of § 1765 of the Civil Code. In the event of a significant change in circumstances that creates a particularly gross imbalance in the rights and obligations of the contracting parties, the customer is not entitled to demand the resumption of negotiations regarding the contract from the operator. Thus,

the customer assumes the risk of changes in circumstances in accordance with § 1765, paragraph 2 of the Civil Code.

15. Validity of Terms and Conditions:

15.1 These terms and conditions for **the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** product come into effect on November 5, 2024, and are valid from November 5, 2024, until March 31, 2025, or until the end of the 2024/25 winter season, depending on weather conditions and the operator's decision, if that day occurs before March 31, 2025, and during the validity of **the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus**.

15.2 Tyto obchodní podmínky se vztahují na poskytování služeb produktů **Skipasu Ještěd EASY Pass Basic nebo Ještěd EASY Pass Plus**, využívání lanových drah ve středisku Skiareál Ještěd provozovaném společností TMR Ještěd a.s. V případě, že ustanovení těchto obchodních podmínek obsahují odlišnou úpravu než všeobecné obchodní podmínky vztahující se na poskytování služeb využívání lanových drah v lyžařském středisku Skiareál Ještěd provozovaném TMR Ještěd a.s., přednost mají ustanovení těchto obchodních podmínek. V rozsahu, v jakém se ustanovení těchto obchodních podmínek liší od ustanovení všeobecných obchodních podmínek, jsou rozhodující ustanovení těchto obchodních podmínek. Změna cen a podmínek vyhrazena. These terms and conditions apply to the provision of services related **to the Ještěd EASY Pass Basic or Ještěd EASY Pass Plus** products and the use of cable cars in the Skiareál Ještěd operated by TMR Ještěd a.s. In the event that the provisions of these terms and conditions differ from the general terms and conditions concerning the provision of cable car services in the Skiareál Ještěd operated by TMR Ještěd a.s., the provisions of these terms and conditions shall take precedence. To the extent that the provisions of these terms and conditions differ from the provisions of the general terms and conditions, the provisions of these terms and conditions shall prevail. Price and condition changes reserved.

Dated in Liberec, October 15, 2024.

TMR Ještěd a.s.